GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:2605
ANSWERED ON:10.08.2005
COMMON SERVICE CENTERS
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Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the Department of Posts proposes to start Common Service Centres;

(b) if so, the details of the services likely to be provided by the Department of Posts through such Common Service Centres;

(c) the number of Service Centres propose to be opened, State and UT-wise; and

(d) the time by which the such Centres are likely to be opened?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (DR. SHAKEEL AHMAD)

(a) & (b) The Tenth Plan envisage the post offices to become multi product/multi service centers. Accordingly, the post offices currently provide a range of retail services relevant to the needs of local customers. Some of the retail services currently offered through post offices are given in the Annexure. Given its reach, the Department has also requested the Department of Information Technology to include post offices in the scheme for setting up Rural Service Delivery Centres.

(c) & (d) Since the scheme to set up Common Service Centres in post offices has not yet been approved, further details regarding the number of Centres to be opened, the time frame by when they will be opened etc. are not readily available. However, the Department will continue to make available all possible services relevant to the needs of the customers through its outlets located throughout the country.

ANNEXURE

List of Retail Activities / Business Packages being offered by Post Offices in different Postal Circles through select post offices

S.No	Business Package
1	Acceptance of countywide loan application forms and disbursement of sanctioned loans through select post offices on behalf of corporates like GE
2	Address verification and credit rating of BSNL's Cell One customers
3	Survey on behalf of State Government to identify Cable Connections.
4	Sale of forms for Universities, UPSC, State PSCs/SSCs, Engineering exams etc.
5	Collection of Electricity Bill payments.
6	Delivery of Mobile Bills of BSNL/Air Tel and other private service providers
7	Collection of Telephone Revenue Bills
8	Sale of SIM Card and Re-charge Coupons of Private Telephone service providers
9	Sale of products of private companies like Kodak, Emami etc.
10	Acceptance of bills of Mahanagar Gas Limited, Mumbai
11	Distribution of Prasadams
12	Sale of milk cards
13	Distribution of spices, Ayurvedic medicines
14	Sale of carton boxes
15	Sale of VCDs of eminent personalities
16	Sale of books of various publishers
17	Collection of tuition fee (on behalf of Dr. B.R. Ambedkar Open University)

18 Sale of educational materials / CD
19 Disbursal of Old age money orders / widow's pensions
20 Sale of Philately frames
21 Sale of Pin Code CDs

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